



Is a hold preventing you from completing your registration?

We are excited about the start of another semester and look forward to working with you to get enrolled! The [first step to getting registered in classes](#) is to reach out to your [Academic Advisor](#). However, if you notice in [CSU X-Press](#) that you have a registration hold on your account, here are some next steps to getting your hold resolved:

- **Academic Probation Status (PR/SA):** you are on academic probation (PR) or continued academic probation (SA), please contact your [Academic Advisor](#) to complete an academic plan. Once completed, submit your plan to the Senior Advisor, **Deneen Brackett** at: dbracket@csu.edu or 773-995-4477 to remove the hold.
The Office of Academic Support is in the Cordell Reed Student Union Building, Rm 180, from 9 – 5 pm.
- **Admissions Hold or Registrar Hold (U4/U6/R1):** you have an outstanding document to submit to the [Admissions department](#) (e.g. final high school or community college transcript). To resolve, please contact Admissions at: admissions@csu.edu or 773-995-2513.
The Office of Undergraduate Admissions is in Cook Administration Building, Rm. 101 from 9 – 5 pm.
- **Athletics Hold (A1):** this hold is used for student athletes to ensure they maintain [Athletic eligibility for competition](#). You can contact **Whitley Bradley** at: wbradl20@csu.edu or 773-995-3642. Jones Convocation Center, Rm 1502.
- **Bursar/Cashier (A3/BU/B3):** you have a previous balance that must be paid with the [Bursar's Office](#) before you register for the current term. To resolve, contact the Bursar's Office at bursar@csu.edu or 773-995-2470.
The Bursar and Cashier's Office is in the Cook Administration Building, Rm. 212 from 9 – 5 pm.
- **Immunization (I2/IC):** if you have not submitted your shot record to the [Wellness Center](#) or you have not followed COVID protocol, you have an Immunization hold on your account. You may also be charged **\$25** if you fail to provide proof before classes start. Contact the [Health & Wellness Center](#) at wellness@csu.edu or 773-995-2011.
The Immunization Office is in the Cook Administration Building, Rm. 131 from 9 – 5 pm.
- **SuccessU / University College (SU/UC):** this hold is for students who are a part of [SuccessU](#). To remove the hold, students must have completed Freshman Seminar **FRSE 1500 or 1510** and **ENG 1230 or 1270**. Once the requirements have been met, students can meet with the Senior Advisor, **Deneen Brackett** at: dbracket@csu.edu or 773-995-4477 to remove the hold.
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- **Undecided Major (UN):** you must meet with your [Academic Advisor](#) to declare a major. Once you have declared a major. You can contact **Deneen Brackett** at: dbracket@csu.edu or 773-995-4477 to remove the hold.
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