This policy is created as a result of the September 11, 2001 incident and covers all students called for active military service.

1. Student must adhere to the official CSU policy for withdrawal from the university.

2. Upon receipt of an official order requesting that the student report for military service, the registrar will arrange for tuition refunds as follows:
   a. Pell Grants: CSU will follow all policies and procedures outlined by the Department of Education;
   b. ISAC: Students must complete the ISAC Leave of Absence form (secure from the Office of Financial Aid). Refunds will be prorated based on the length of time the student is enrolled in courses;
   c. Loans: If a student has a loan through a bank, the student must present evidence to the bank that he/she has been called to military service. Loans will then be deferred;
   d. Perkins Loans: If a student has a loan through a bank, the student must present evidence to the bank that he/she has been called to military service. Loans will then be deferred;
   e. Out-of-Pocket Tuition: Students who pay their tuition out-of-pocket will receive a 100% refund.

3. Upon receipt of an official order requesting that the student report for military service, the CSU bookstore will provide a total refund on books purchased.

4. When students return from military service and re-enroll in the university, their academic records will be the same as when they left for military service.

5. Loan Issues: Borrowers whose title IV loans are in an in-school deferment, or grace period status;

   Borrowers whose Title IV loans are in repayment (other than in an in-school deferment status):
ARTICLE X: STUDENT POLICIES AND PROCEDURES
Section 3. Policy for Withdrawal from the University

Policy 3.1: Military Mobilization
Issued: October 1, 2001

Borrowers whose loans are in default status;
Applicability of the Soldiers’ and Sailors’ Civil Relief Act of 1940;
Return of Title IV Funds Treatment.

The above loans issues are addressed in the September 2001 memorandum regarding “Recent Terrorist Attacks - Persons Affected by Military Mobilization” by Deputy Secretary William D. Hansen.