# **Self-Management**

### **Definition**

Must be able to use introspection, self-evaluation and self-management techniques in order to pro-actively and continuously improve own behavior and performance.

**Key Words:** Time Management; Personal Organization; Reliability; Self-improvement.

## **Behavioral Indicators:**

- 1. Realistically assesses own strengths and weaknesses and their impact on others relative to the requirements of the work.
- 2. Seeks and effectively uses feedback from others to assess and improve own performance.
- 3. Manages own time effectively.
- 4. Seeks to improve own performance and takes corrective actions to remedy any shortfalls identified.
- 5. Takes full responsibility for own achievements.
- 6. Perseveres in the face of performance obstacles for the achievement of work objectives.
- 7. Consistently chooses ethical courses of action for workplace behavior.
- 8. Is reliable, punctual and conscientious.

## **PROFICIENCY LEVELS: Self-Management**

### **LEVEL I**

- Tries to manage own time if there are not too many interruptions.
- Accepts feedback on own performance.
- Finds it difficult to persevere when experiencing obstacles.
- Knows the organization's code of ethical and expected workplace behavior.
- Is generally punctual and reliable.
- Deals with work issues one at a time and as they arise.

### LEVEL II

- Manages time efficiently and effectively.
- Gives and seeks feedback on own performance.
- Perseveres in the face of performance obstacles for the achievement of work objectives.
- Consistently chooses an ethical course of action for workplace behavior.
- Is reliable and punctual.
- Consistently demonstrates a preference for openness, honesty and integrity.
- Is well prepared and organized for meetings, team contributions and work assignments.
- Forms relations with seniors, staff and peers that produce trust and approachability.

## **LEVEL III**

- Time management and personal organization is a natural component of everyday conduct.
- Actively seeks feedback on own performance and voluntarily improves own performance.
- Generally overcomes performance obstacles and is successful in the workplace.
- Prefers openness, honesty and integrity.
- Thinks about things in advance and is well prepared and organized for events and tasks as they arise.
- Is proactive, able to prioritize tasks and activities.
- Manages other's time and advises and coaches others on effective self-management strategies.