Fall 2020 Refund Calendar
You must have a credit balance posted on your student account.

Credit Balance Post Date  Refund Date
August 31, 2020..........................September 3, 2020
September 9, 2020.....................September 11, 2020
September 16, 2020 ....................September 18, 2020
September 23, 2020...................September 25, 2020
September 30, 2020....................October 2, 2020
October 7, 2020..........................October 9, 2020
October 14, 2020..........................October 16, 2020
October 21, 2020..........................October 23, 2020
October 28, 2020..........................October 30, 2020
November 4, 2020......................November 6, 2020
November 18, 2020.....................November 20, 2020
November 25, 2020.....................November 27, 2020
December 2, 2020..........................December 4, 2020
December 9, 2020..........................December 11, 2020
December 16, 2020..........................December 1, 2020

The initial Fall 2020 financial aid refund is September 3, 2020
NOTE: You are ineligible for direct deposit if you have a prior term balance on your student account. To verify your account status, log into CSU X-Press and view your student account balance.

Student Health Insurance
For information or to waive fee visit: https://studentcenter.uhcsr.com
For more information call 773-995-4533

Wellness/Health Center
Submit proof of required immunizations to avoid $25 non-compliance fee. Submit paperwork to ADM 131.
For more information call 773-995-2010.

E-Bill
First Spring E-Bill will be emailed after Friday, Aug 1, 2020
All E-Bills are sent to the students school email address.
Students are responsible for checking their school email on a regular basis for important correspondence from the University.
Subsequent E-bills will be sent monthly to your student email address.

Fall 2020 CTA Ventra U-Pass
Policy
Who is eligible for the CTA Ventra U-Pass?
All registered students enrolled for 12 or more credit hours are eligible for the Ventra U-Pass Card.

THIS IS A MANDATORY FEE THAT CANNOT BE WAIVED.

CTA is off campus, where can I go for my U-Pass?
See the U-Pass Coordinator in the Cashier’s Office (ADM 211).

Parking Rates
Reserved Parking Decal (as available) $200
Full Year Parking Decal $135
Residential Parking Decal $100
Fall Semester Parking Decal $65

Office of the Bursar & Cashier
Information Fall 2020

Fall 2020
Chicago State University

Office of the Bursar and Cashier
Cook Administration Building-Room 213
9501 South King Drive
Chicago, IL 60628-1528
Bursar Tel: 773-995-2470
Cashier Tel: 773-995-2029
http://www.csu.edu/financialaffairs/bursar
**Fall 2020 Registration Dates**

**Fall Regular Session:**
Starts Monday, August 24, 2020

**Special Session:**
Starts Monday, September 14, 2020

**REGISTRATION DATES**
April 15, 2020 August 23, 2020
August 24-25, 2020 (Late Registration fee)
Special Session Late Registration— September 14, 2020

**FINAL PAYMENT DUE DATE**
August 21, 2020

- 100% reversal of charges upon withdrawal
- Regular Session— September 4, 2020
- Special Session— September 25, 2020
- 50% REFUND upon complete withdrawal from all courses
- Regular Session— September 18, 2020
- Special Session— October 9, 2020

**Final Withdrawal Date ("W" on Transcript)**
Regular session— October 29, 2020
Special session— November 7, 2020

**Late Fees/ Holds on Student Accounts**
Wednesday, September 4, 2020

**Book Vouchers**
August 17th— August 31st To be eligible for a Book Voucher
- Must have a credit balance
- Book Voucher will go to your Bank Mobile preference
- Maximum amount for Book Voucher is $900

**Refund Selection**
You must login to your student portal— cougarconnect.csu.edu

**Payment Options**
To pay your bill at the Cashier Office, the University accepts cash, check, American Express (AMEX), MasterCard (MC), VISA, and Discover:
- Cash and Check payments — In person only
- Credit Card payments — Telephone at (773) 995-2029 or pay in full online at 2.5% service fee.
- csu.myonplanu.com select “One Time Payment”

Questions regarding making payments should be directed to the Cashier Office, ADM, Room 211 or by calling (773) 995-2029

**Hold Release Agreement**
To be eligible for a Hold Release Agreement you must obtain a hold release agreement from the Financial Aid Office and submit it to the Bursar Office to check eligibility. If you are not receiving financial aid, visit the Bursar Office to check additional hold release agreement eligibility. Available Wednesday, July 27, 2020

**Important things you should know about signing a Hold Release Agreement:**
- Once you receive your refund you will be responsible to pay your past due amount. Your debt will NOT automatically be taken from your refund.

**Late Fees on students’ accounts for Fall 2020**
Past Due Balances (1.5% of past due balances)
To be assessed monthly

See Bursar page for more info

**IMPORTANT:** Students must make sure their correct and current address is updated in Cougar Connect and with the Registration Office ADM 128.