

## Employee Feedback Form

Name:

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Department:

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Extension:

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### Call Bev and ask for yourself.

1. Does the system recognize your name?

Yes

No

1. Does the system transfer your call to the correct number?

Yes

No

### When using the system to reach a person, did you experience one of the following issues?

1. The system ask you to make your request more than twice

Requested Name:

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Date and Time:

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2. The system could not find the requested name and transferred you to the operator.

Requested Name:

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Date and Time:

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3. The system transferred you call directly to teh wrong person without asking for a confirmation.

Requested Name:

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Date and Time:

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4. The system suggested an incorrect name. You refused it, but the system still transferred your call to this person.

Requested Name:

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Date and Time:

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**Any Comments?**

**Thank you for your feedback!!!**

We apologize for your inconvenience. We are working to correct any problems you are experiencing with Bev. We appreciate your patience and support.