

Institution: Chicago State University
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Mr. Charles Goodrum
Title	Financial Aid Advisor
Department	Financial Aid
Address	9501 S. King Drive, Cook Administration, Room 207
Phone number	773-995-2304
Email address	cgoodrum@csu.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

Preparer Name: Brenda Hooker
Preparer Email Address: b-hooker@csu.edu
September 22, 2009

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Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

The veterans' official/coordinator of veterans and military personnel student services, provides basic academic advising on a veteran's college plan and serves as a liaison with other university officials and academic departments.

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>

Contact Name
 Department
 Address
 Telephone Number
 Email Address

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b. Academic support/tutoring

Contact Name Dr. Michael Cronin
Department Learning Assistance
Address Douglas Hall, Room 219
Telephone Number 773-995-3867
Email Address mcronin@csu.edu

c. Campus social events

Contact Name Marvey Jackson
Department Student Activities
Address Cordell Reed Student Union, Room 261
Telephone Number 773-995-2300
Email Address mjacks37@csu.edu

d. Career services

Contact Name Mr. Lee Junkans
Department Career Development Center
Address Cordell Reed Student Union, Room 180
Telephone Number: 773-995-2327
Email Address ljunkans@csu.edu

e. Counseling

Contact Name Dr. Michael Edwards
Department Counseling Center
Address Cordell Reed Student Union, Room 190
Telephone Number 773-995-2383
Email Address mc-edwards@csu.edu

f. Disability Services

Contact Name Dr. Tonya Hall
Department Abilities Office
Address Cordell Reed Student Union, Room 198
Telephone Number 773-995-4401
Email Address thall26@csu.edu

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g. Employment assistance

Contact Name Dr. Renee Mitchell, Director
Department Human Resources Office
Address Cook Administration, Room 203
Telephone Number 773-995-2068
Email Address rmitch26@csu.edu

h. Financial aid assistance
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

Contact Name Mr. Charles Goodrum
Department Financial Aid
Address Cook Administration, Room 207
Telephone Number 773-995-2304
Email Address cgoodrum@csu.edu

i. Health services

Contact Name Dr. Lisa Young
Department Wellness Center
Address Cook Administration, Room 131
Telephone Number 773-995-4529
Email Address lyoung24@csu.edu

j. Mentoring

Contact Name
Department
Address

k. Orientation

Contact Name Mrs. Addie Epps
Department Admissions
Address Cook Administration, Room 200
Telephone Number 773-995-2867
Email Address AR-Eppas@csu.edu

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l. Tuition assistance counseling

Contact Name Mr. Charles Goodrum
Department Financial Aid
Address Cook Administration, Room 207
Telephone Number 773-995-2304
Email Address cgoodrum@csu.edu

1. Montgomery GI Bill

2. Illinois National Guard Grant (ING)

3. Illinois Veterans Grant (IVG)

4. Post 9/11

m. Transition assistance (counseling, housing, etc.)

Contact Name Dr. Michael Edwards
Department Counseling Center
Address Cordell Reed Student Union, Room 190
Telephone Number 773-995-2383
Email Address mc-edwards@csu.edu

n. Veteran student lounge or designated gathering space

Contact Name
Department
Address
Telephone Number
Email Address

o. Other (please describe)

Contact Name
Department
Address
Telephone Number
Email Address

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6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	x	x	x
b. Academic support/tutoring	x	x	x
c. Campus social events	x	x	x
d. Career services	x	x	x
e. Counseling	x	x	x
f. Disability Service Office	x	x	x
g. Employment assistance	x	x	x
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	x	x	x
i. Health services	x	x	x
j. Mentoring	x	x	x
k. Orientation			
l. Tuition assistance counseling	x	5	x
1. Montgomery GI Bill	19	x	x
2. Illinois National Guard Grant (ING)	13	x	x
3. Illinois Veterans Grant (IVG)	131	x	x
4. Post 9/11	46	x	x
m. Transition assistance (counseling, housing, etc.)	x	x	x
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

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7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	<input type="text" value="10-25%"/>	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	<input type="text" value="10-25%"/>	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	<input type="text" value="10-25%"/>	<input type="text"/>	<input type="text"/>
4. Post 9/11	<input type="text" value="10-25%"/>	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

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8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

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16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
 No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes
 No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;
and
- The Governor.

THANK YOU

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